



For Immediate Release
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Aloha Pacific Responds Aggressively to Fraudulent Text, Email & Phone Messages

HONOLULU—Aloha Pacific Federal Credit Union (Aloha Pacific) is responding to several phony wireless text, email and automated phone messages. All are designed to collect important personal and account information. Though they may look like legitimate correspondences, Aloha Pacific NEVER sends text or email messages asking for account information. For phone calls, use our legitimate phone numbers 531-3711 or toll free (877) 531-3711.

While most members ignored the messages, a few responded and Aloha Pacific is assisting members to take steps to protect their accounts and identity.

Aloha Pacific is working with law enforcement authorities and service providers to disable the sources of fraudulent activity. Most have already been disabled.

"Fraudulent cell phone text messages is something new, but not unexpected in our wireless world," said Wallace Y. Watanabe, president and CEO. "Our members and employees all worked together to limit the impact and service disruptions."

Aloha Pacific wants to remind everyone not to respond to any email or text messages unless it came from a trusted source. When it comes to your accounts, always contact the financial institution to confirm the communication and report any suspicious messages.

About Aloha Pacific Federal Credit Union:

Founded in 1936 by industrious city employees, Aloha Pacific FCU is the third largest credit union in Hawaii with more than \$491 million in assets. It has six branches and 45 ATMs. Membership is open to employees of the City & County, members of the Hawaii Government Employees Association as well as other select employee groups (SEGs) and their immediate family. For additional information, please visit www.kalanet.com.